

Partners in Care: Our Shared Responsibility

Patients, clients, families, and staff charter

At the Saskatchewan Cancer Agency, patients, clients, and their families are at the center of everything we do. There is a genuine partnership between care providers, patients, clients and families. This collaborative approach to caregiving and decision-making is the foundation for our shared responsibility as partners in care.

Dignity and Respect

As partners in care, we are all committed to treating each other with dignity, kindness, honesty and understanding. We will listen and honour each other's perspectives. Members of the care team are committed to being compassionate and respectful of the patient's values, needs and personal preferences. Care providers, patients, clients, and family members are committed to accepting the responsibility the care team has to healing and healthcare.

Information Sharing

To ensure the best care possible, we will be open and honest, sharing timely, accurate information with each other. Patients, clients, and families will be supported and provided with access to their personal information when they need or want it. The care team will keep this information confidential and will communicate sincerely and with compassion if things have not gone according to plan.

Participation

Together we will develop a plan that is based on best practice, is equitable, and is right for the patient. Patients, clients and family members will be encouraged to participate actively in their healthcare and decision-making at a level with which all are comfortable. Everyone involved in the care will respect the patient's decision about who is involved in their care and will ask permission before involving others. Patients, clients, family members and care providers will feel empowered to ask for assistance from the healthcare team when needed and will share concerns and ask questions to help the patient make informed decisions.

Collaboration

We are committed to working together to address questions and concerns in a timely way. Patients and clients will provide informed consent for care with the opportunity to change direction and the care team will respect those decisions. Working together, patients, clients, families and the care team will maximize use of resources to ensure seamless care and services that meet the needs of everyone involved.